

## Personal Independence Payment (PIP)

(Information taken from Citizens Advice website)

A benefit for people aged 16 to 64 with a long-term health condition or disability which affects your day to day life & is expected to affect you for 12 months or more. It has replaced Disability Living Allowance (DLA).

### Who qualifies for PIP?

You will be assessed by a health professional on how your disability affects you including activities like moving around, communicating, washing, dressing. You will not be awarded PIP just because you have a health issue or disability.

- PIP is not affected by any income or savings you have or by whether you work or not.
- PIP is intended to help with the extra costs of having a long-term condition.
- PIP is based on points. Ask us for more details!

### How to claim PIP

You start your claim by phone. If you're unable to use the phone ask the DWP (Department for Work and Pensions) for a paper form PIP1.

### Personal Independence Payment new claims line

**Tel: 0800 917 2222 / Textphone: 0800 917 7777 (Monday to Friday, 8am to 6pm)**

Calls are free from landlines and most mobile phones. Tell the DWP if you have any special communication needs, e.g. if you need large print or an interpreter.

You will be sent the '**How your disability affects you**' form. Use the **PIP descriptors (points)** to complete this. Ask us for the points if you don't have them. Send any supporting evidence you have back with the form and ask your doctor to write something agreeing why you score each point.

You then attend a face-to-face assessment. The DWP look at the evidence and decide whether you can get PIP.

Please ask the CAB for help with the forms if you need it.

**You have 1 month to challenge a decision on your entitlement to PIP from the date on the DWP decision letter.**