

Central Heating

Central heating not coming on? Please check these things first before ringing BSW Heating:

- For those with key meters - is there gas on the card?
This may seem obvious but it is something easily overlooked
- Is the programmer or timer set correctly?
If you are unsure how to set it correctly please refer to the instruction manual. If you do not have a copy then please contact us and we may be able to download a copy for you.
- Is the thermostat set high enough? It should be between 18 – 20 degrees
If the thermostat is set to low the heating will not come on.
- Is there a pilot light on the boiler?
If the pilot light has gone out then the boiler will not heat up. If this has happened please refer to your boiler manual. If you do not have a copy then please contact us and we may be able to download a copy for you.